

JOURNAL of TOURISM, HOSPITALITY & CULINARY ARTS

Volume 13: Issue 2

December
2021

ISSN: 1985-8914
eISSN: 2590-3837

Looking through a tourist gaze: the Joy of Missing Out (JOMO) and the case of mussels

Francesc Fusté-Forné and Asif Hussain*

A review of the current hotel industry situation in Malaysia

Gopinath Sangaran and Gobinath Selvanayagam*

Exploring factors influencing purchase intention on semi-prepared food among Malaysia consumers

Hairunnisa Mohamad Ibrahim, Azuralisda Mohd Ghazali and Zuratulraha Jaafar*

User experiences using e-Hailing food delivery service in Klang Valley

*Noor Hidayah Mohd Yusof, Nur Syamirah Ab Halim, and Zurinawati Mohi**

The impact of COVID-19 outbreak towards the post-pandemic leisure travel intention

Angela Susanto, Ayu Amelia, Catherine Amadea, and Evelyn Hendriana*

The visitors' satisfaction visiting Kuala Lumpur and Selangor recreational parks

Muhamad Farhan Azenan, Syakir Amir Ab Rahman, and Lukman Hakim Mahamod*

Mobile Eateries SMEs: Occidentals & Malaysia Chronicles

Mohd Remie Mohd Johan, Md. Azalanshah Md. Syed, and Hamed Mohd Adnan*

Sensory tourism: A case study on Devnar school for the blind

*Pravalhika Vadarevu and Nagarjuna G**

Students' Experiences towards Open and Distance Learning (ODL) Service Quality in UiTM Puncak Alam

*Nur 'Aliah Kamarul Azlan, Rafael Amirul Azman, Wan Nur Athirah Wan Mohd Azman, and Zurinawati Mohi**

Customer Mistreatment and Employees' Emotional Exhaustion: Moderating Role of Gender

*Nur Hidayah Jesni and Mohd Onn Rashdi Abd Patah**

JOURNAL OF TOURISM, HOTEL AND CULINARY ARTS

Chief Editor

Professor Mohd Salehuddin Mohd Zahari, PhD
Universiti Teknologi MARA Malaysia

Executive Editor

Associate Professor Mohd Hafiz Mohd Hanafiah, PhD
Universiti Teknologi MARA Malaysia

Managing Editor

Azdel Abdul Aziz, PhD
Universiti Teknologi MARA Malaysia

Technical Editor

Nur'hidayah Che Ahmat, PhD
Zulhan Othman, PhD
Maisarah Abd Hamid, PhD
Noriza Ishak, PhD
Universiti Teknologi MARA Malaysia

Copyright © by the Faculty of Hotel and Tourism Management, Universiti Teknologi MARA

All rights reserved. No part of this publication may be reproduced, copied, stored in any retrieval system or transmitted in any form or by any means – electronic, mechanical, photocopying, recording or otherwise, without prior permission in writing from the Faculty of Hotel and Tourism Management and UiTM Press.



JOURNAL OF TOURISM, HOSPITALITY & CULINARY ARTS

VOLUME 13: ISSUE 2

Looking through a tourist gaze: the Joy of Missing Out (JOMO) and the case of mussels
Francesc Fusté-Forné and Asif Hussain*

A review of the current hotel industry situation in Malaysia
Gopinath Sangaran and Gobinath Selvanayagam*

Exploring factors influencing purchase intention on semi-prepared food among Malaysia consumers
Hairunnisa Mohamad Ibrahim, Azuralisda Mohd Ghazali and Zuratulraha Jaafar*

User experiences using e-Hailing food delivery service in Klang Valley
*Noor Hidayah Mohd Yusof, Nur Syamirah Ab Halim, and Zurinawati Mohi**

The impact of COVID-19 outbreak towards the post-pandemic leisure travel intention
Angela Susanto, Ayu Amelia, Catherine Amadea, and Evelyn Hendriana*

The visitors' satisfaction visiting Kuala Lumpur and Selangor recreational parks
Muhamad Farhan Azenan, Syakir Amir Ab Rahman, and Lukman Hakim Mahamod*

Mobile Eateries SMEs: Occidentals & Malaysia Chronicles
Mohd Remie Mohd Johan, Md. Azalanshah Md. Syed, and Hamed Mohd Adnan*

Sensory tourism: A case study on Devnar school for the blind
*Pravalhika Vadarevu and Nagarjuna G**

Students' Experiences towards Open and Distance Learning (ODL) Service Quality in UiTM Puncak Alam
*Nur 'Aliah Kamarul Azlan, Rafael Amirul Azman, Wan Nur Athirah Wan Mohd Azman, and Zurinawati Mohi**

Customer Mistreatment and Employees' Emotional Exhaustion: Moderating Role of Gender
*Nur Hidayah Jesni and Mohd Onn Rashdi Abd Patah**